

# Centralized AI Driven Agent for Security Awareness

Building a cyber secure culture requires unique and multiple ways of engagement with the end users for end-user behaviour transformation. Powered by Artificial Intelligence, PhishRod suite now comes with the agent that can be installed at the end user machines to encourage self-driven learning using the AI Chatbot and provides an alternate channel to aware and engage end users.

## AI Powered Cyber Security Awareness Chatbot

End users can now interact with our cyber security focused AI Powered chatbot that provides interactive and instant awareness to end users on all cyber security awareness topics. It covers content based awareness on unlimited topics related to cyber security awareness in both English & Arabic.

## Integration with PhishRod Suite

While majority of the platforms rely on only emails as a delivery medium for security awareness content, our desktop-based agent pushes notifications to end users whenever any security awareness content or a policy is assigned to them. The agent is fully integrated with the PhishRod suite and works as an adaptive and collaborative tool to remind end users about security awareness & policy compliance-related activities shared through the PhishRod platform.

Some high level use cases covered include

- New awareness training modules assigned
- New policies assigned
- Security awareness tips
- Announcements & Alerts
- Weekly report cards for end users

## Benefits

**Real-time Engagement:** On-the-spot guidance, ensuring that users have instant access to relevant security information whenever they need it.

**Behavioral Insights:** By tracking user interactions and responses, the Chatbot provides organizations with valuable insights into their users' knowledge gaps and training needs.

**User-Friendly Interface:** With an intuitive interface, the Chatbot is accessible to users of all technical backgrounds, making it an inclusive tool for widespread security awareness

